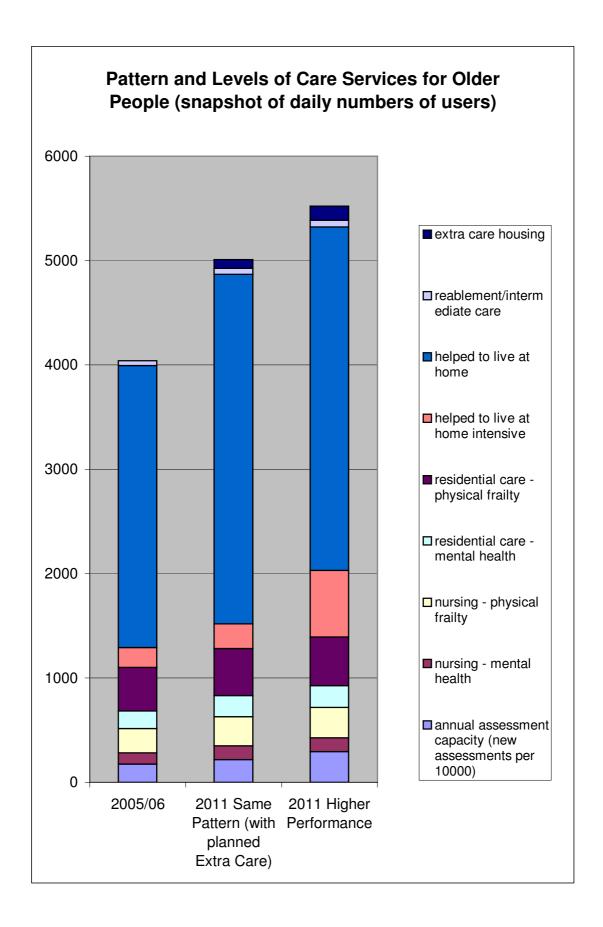
# Older people: proposed high-performing services



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### PROPOSED MODEL OF SERVICES FOR 2011 AFTER MODERNISATION (older people).

#### **Overview**

The population of older people as a whole within the County is expected to grow by around 19% by 2011. The most significant increase is however the almost 43% increase in the 85+ age range. Allowing for this and that over 56% of current services are provided for individuals in this age range, the overall service increase required is estimated to be in the order of 24% just to maintain the current levels of services proportionate to the population.

The first bar on the chart shows the current pattern of service as at 2005-06 (4,040 daily users).

The second column shows the service in 2011 with broadly the same pattern of service, though with some planned extra care, delivering an additional 24% of service in line with the anticipated increase in demand (5,010 daily users).

The third column shows the pattern of service in 2011 reflecting a higher performing service, consistent with achievements in the comparator authorities and national targets, serving over 36% more of the relevant population (5,510 daily users) compared to the 2005-06 figure. This increase in the level of service being provided reflects the proposed change to a more preventative style of service delivery, with a reduction in the proportion of residential provision linked to an increase in the volume and range of services supporting people to remain at home. This model requires the parallel development of the community-based initiatives described in paragraphs 2.4 to 2.6.4 of the main report but not referred to in this chart.

### Breakdown of service levels for proposed higher performance model.

### **Mental health - Nursing**

This is proposed to increase from 106 places in 2005-06 to 131 places in 2011, an increase of 24%.

#### Mental health - Residential Care

This is proposed to increase from 169 places currently to 210 places in 2011, an increase of 24%

Taken together, the increase in provision for mental health matches the expected headline increase in service need as a whole. However, given the further specific increase expected in demand for mental health provision, brought about by an increase in instances of conditions such as Alzheimers, mental health care home provision in the proposed 2011 model will be for the more acute and serious cases, whilst less serious cases will be accommodated through an increase in the helped to live at home services.

### Appendix 4

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### **Physical frailty - Nursing**

This proposed to increase from 234 places currently to 290 places in 2011, an increase of 24%.

### **Physical frailty - Residential Care**

This is proposed to rise from 417 places to 467, an increase of 12% after taking into account a shift to extra care housing provision (see below).

Taken together, the proposed increase in provision for physical frailty is just over 16%, reflecting the move to a greater use of home-based help and preventative measures.

### Helped to live at home - Intensive care

It is proposed that this will increase from 190 clients currently to 635 clients, a more than three-fold increase. This reflects the changes in service patterns to a higher proportion of intensive social care provided to people helped to live at home.

### Helped to live at home

This is planned to increase from 2,703 clients to 3,292, an increase of just under 22%.

### **Extra Care Housing**

This is provision which currently does not exist in the county. It is planned that 135 places will be created by 2011 to meet demand.

Taken together, the helped to live at home and extra care housing will provide an additional 40% of provision, when compared to current levels of support.

#### Reablement/intermediate Care

This is proposed to increase from 45 places to 65 places, an increase of 44% by 2011. This will be a combination of bed-based rehabilitation such as Orchard House and an increase in capacity of home-based rehabilitation support such as the STARRS service. Because these services provide short-term support with high turnover of clients, the impact of this increase on the number of people helped to live at home over the course of a year will be large.

### Annual assessment capacity (new assessments).

It is proposed that there will be a significant increase in the capacity to provide new assessments of clients. The current number of new assessments is 1,763 per year. By 2011 it is proposed that there should be capacity for 2,958 assessments, an increase of 68% being necessary to meet the growth in demand and the standards achieved by top performing authorities.